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 **TRANSVERSAL SKILLS AND CAREER CENTER PLATFORM –
 FAQ FOR STUDENTS & POSTDOCTORAL RESEARCHERS**

* **Who can benefit from the services of the EPFL Transversal Skills and Career Center?** Our services are generally open to EPFL students, PhD students as well as to recent master graduates and doctors until 6 months after graduation. Specific services are also open to EPFL Postdoctoral researchers and ETH students. For exceptions, please contact cctc@epfl.ch.
* **Do I have to log in?** To register for events or trainings organized by the Transversal Skills and Career Center as well as to request an individual counselling session, you need to log in. For EPFL students and recent graduates, you can login with Tequila. For postdoctoral researchers, you need to go to the “[sign up page](https://epflcareer.ch/en/sign-up/)” to create your profile first and only then you can l[ogin](https://epflcareer.ch/en/authent/login/) in the “Employers, EPFL Postdocs and guests” login window (For ETHZ students, you can login with EDU ID). You don’t need to login when browsing events and jobs.
* **Which language is used in the respective event?** By default, the language used in the event description is the language of the event. You can check the “event language” in the event description. Multilingual are usually described in both French and English.
* **How do I register for an event**? You first need to [login](https://epflcareer.ch/en/authent/login/) to EPFL Career portal. Then go to events and click on the event you are interested in. Click on the button “register” or “apply”. If it is an event with “registration”, you will automatically be registered and will receive a confirmation e-mail. If it is an event for which you need to apply, it means that participation is limited and you additional documentation is probably required. The employer or organizer will decide who may take part in the event. You will receive an e-mail, which will inform you if you were selected or not.
* **I am logged in as a student or postdocs and can’t register or apply for an event.** In this case, please send an e-mail to cctc@epfl.ch
* **I have registered for an online event however I don’t see the link on the page “Events/My registrations”**: You need to click on “show event” from the page Events/My registrations” and you will see a red button on the left “Join the online event”. If you have registered for an event, you also receive a confirmation e-mail with the link to the event.
* **Can I cancel my registration for an event**? Yes, you can cancel your registration until the deadline for cancellation. You need to login, go to events and then on “my registrations”. Next to the event you will see the button “Cancel”
* **How do I book an individual counselling session?** You need to login and choose Career Counselling on the top menu, then select Counselling services. Once there, please check first our FAQ. If you still need to speak to a career advisor please choose between attending a walk-in session (short meeting without appointment) or requesting an individual advisory meeting. If the latter is accepted, you will receive à link to book an appointment. **For Postdocs: individual counselling sessions will be available from September 2025.**
* **Can I cancel or move my appointment for an individual advisory meeting**? Yes, you can cancel or move your appointment. To do so, please contact the Career Center at cctc@epfl.ch
* **Which e-mail address is used for correspondence?** For EPFL students and postdocs, we will use your epfl e-mail for all correspondence. For students, after graduation, when your epfl e-mail is not valid anymore, we will use the private e-mail address displayed in your profile (contact information section). If this address is not valid, please change it otherwise we won’t be able to send you e-mails anymore.
* **Do I have to fill out everything in my profile?** No, you don’t need to fill in your profile. It won’t be visible to employers, it can only be viewed by the EPFL Trasversal Skills and Career Center team. For students, if the private e-mail address displayed in the contact information section is not valid, please change it. After graduation, we will use this e-mail address once your epfl e-mail is not valid anymore.
* **How can I put some job offers in my favorites?** Just click on the heart icon on the top right of a job offer and it will be put in your favorites. To access your favorites, use the favorites filter.